Assessment Cycle at Clarion University of PA Libraries

The library faculty determined that assessment of its programs, or various elements within the programs, will be placed on a three-year cycle. This cycle of assessment activity will include the following and will be repetitive so that data accumulates for each program or activity assessed and the intervening years between particular assessment activities permits time to adjust instruments where necessary and analyze data retrieved:

Year 1: Commercial assessment tool "LibQUAL" administered

Year 2: Instruction assessment

Year 3: Service assessment

In Baseline: Library Technology survey 2/2018, Online Library Survey 4/2018, OER Student Survey 11/2019, OER Faculty Survey 11/2019

Project Outcome: Fall 2019, Spring 2020, Fall 2020

LibQual: 2006, 2009, 2012, 2015, 2018

Follow-up Focus Group: Spring 2015

INQ survey: all classes with a library session the last couple of years (data being compiled)

ENG 111: all classes with a library session the last couple of years (data being compiled)