

Clarion University Libraries
Strategic Plan Summary
March 23, 2006

Seven planning themes (Information Technology; User Services; Collections, Preservation and Access; Staff and Organizational Development; Physical Space; Communication and Development; and Digital Access) were used as a framework to examine needs and to ascertain desired outcomes over the next five years. Thirty goals were established and numerous strategies and initiatives were recommended for each. Use of the planning themes model resulted in some duplication and overlapping of goals and initiatives. Outlined below is a distillation of the goals.

1. **Set progressively higher levels of quality user services** as the primary goal of the University Libraries. Changing needs and technologies may alter the character of the services, however, they will remain rooted in timely access to desired information resources and educating students to critically judge and make the best use of available information.
2. **Establish a culture of continuous review, evaluation and improvement** of operations and the acquisition of information resources resulting in more effective use of limited staff and financial resources.
3. **Improve internal and external communication** to promote the optimal use of library resources and to secure suitable support from internal and external sources.
4. **Make wise use of appropriate information and digital technologies** to improve access to information resources and to improve supporting services and operations.
5. **Attract, retain, support and develop highly skilled personnel** who are committed to providing outstanding services to the libraries' constituency.
6. **Create an environment that promotes and supports scholarship, learning and discovery** while maintaining security for university resources and safety for those that use them.