

**CLARION UNIVERSITY  
REFERENCE AND INSTRUCTION  
2020-2021**

**Reference Query**

**Carlson**

Month	Directional	Reference In Person	Virtual Reference (Includes: Phone, Email, Chat, SMS, Virtual Consultation)					Consultation In Person	Consultation Virtual	Mobile Hours	Mobile Questions
			Total	Phone	Email	Chat	SMS				
July											
August											
September											
October											
November											
December											
January											
February											
March											
April											
May											
June											
<b>Totals</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

Combined Reference In Person	178
Combined Reference Virtual	36
Combined Consultation In Person	0
Combined Consultation Virtual	0
Mobile Questions	0
<b>Total Reference Queries Successfully Answered</b>	<b>214</b>
Total Library Instruction Classes Taught	0
Total Students Taught in Library Instruction Classes	0

**TY LIBRARIES  
NSTRUCTION  
21**

ies						Library Instruction			
Suhr						Carlson		Suhr	
Total Reference	Reference In Person	Reference Virtual	Consultation In Person	Consultation Virtual	Total Reference	# of classes	# of students	# of classes	# of students
0	0	0	0	0	0				
0	24	7	0	0	31				
0	45	5	0	0	50				
0	28	5	0	0	33				
0	12	1	0	0	13				
0	1	2	0	0	3				
0	20	5	0	0	25				
0	16	5	0	0	21				
0	10	4	0	0	14				
0	16	0	0	0	16				
0	4	0	0	0	4				
0	2	2	0	0	4				
<b>0</b>	<b>178</b>	<b>36</b>	<b>0</b>	<b>0</b>	<b>214</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>