

Reference Query

Carlson

Month	Directional	Reference In Person	Virtual Reference (Includes: Phone, Email, Chat, SMS, Virtual Consultation)					Consultation In Person	Consultation Virtual	Mobile Hours	Mobile Questions
			Total	Phone	Email	Chat	SMS				
July	22	30	21					0			
August	29	102	21					0			
September	141	346	69					12			
October	115	292	42					1			
November	90	249	26					3			
December	39	114	22					0			
January	84	113	25					0			
February	275	287	29					3			
March	107	130	25					3			
April	98	162	37					4			
May	45	89	21					0			
June	15	27	10					1			
Totals	1,060	1,941	348					27	0	0	

Combined Reference In Person	3,322
Combined Reference Virtual	489
Combined Consultation In Person	62
Combined Consultation Virtual	1
Mobile Questions	0
Total Reference Queries Successfully Answered	3,874
Total Library Instruction Classes Taught	108
Total Students Taught in Library Instruction Classes	2,360

**TY LIBRARIES
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17**

ies						Library Instruction			
Suhr						Carlson	Suhr		
Total Reference	Reference In Person	Reference Virtual	Consultation In Person	Consultation Virtual	Total Reference	# of classes	# of students	# of classes	# of students
51	63	13	2	0	78	0	0	0	0
123	141	16	2	1	160	1	12	0	0
427	263	17	9	0	289	36	1,013	1	10
335	274	9	5	0	288	9	163	2	40
278	149	21	4	0	174	7	139	1	44
136	75	9	0	0	84	2	49	0	0
138	111	25	3	0	139	6	135	0	0
319	189	19	8	0	216	16	315	2	45
158	116	12	2	0	130	10	110	0	0
203	0	0	0	0	0	10	177	0	0
110	0	0	0	0	0	4	89	0	0
38	0	0	0	0	0	1	19	0	0
2,316	1,381	141	35	1	1,558	102	2,221	6	139