

**CLARION UNIVERSITY LIBRARIES
REFERENCE AND INSTRUCTION
2013-2014**

Month	Reference Queries								
	Carlson								
	Reference In Person	Reference Virtual	Consultation In Person	Consultation Virtual	Mobile Hours	Mobile Questions	Total Reference	Reference In Person	Reference Virtual
July	81	37	3	4			125	65	14
August	240	25	2	1	0	0	268	172	23
September	464	49	3	3	0	0	519	231	16
October	463	85	11	6	0	0	565	160	22
November	342	57	5	3			407	141	37
December	130	16	6	2	0	0	154	78	23
January	184	47	4		0	0	235	139	29
February	359	42	5	4	0	0	410	109	19
March	283	34	5	0			322	99	26
April	387	36	4	1	0		428	165	22
May	148	13	0	0	0	0	161	44	14
June	90	50	6	3			149	50	21
Totals	3,171	491	54	27	0	0	3,743	1,453	266

Combined Reference In Person	4,624
Combined Reference Virtual	757
Combined Consultation In Person	73
Combined Consultation Virtual	35
Mobile Questions	0
Total Reference Queries Successfully Answered	5,489
Total Library Instruction Classes Taught	117
Total Students Taught in Library Instruction Classes	2,839



Library Instruction Classes

Suhr			Carlson		Suhr	
Consultation In Person	Consultation Virtual	Total Reference	# of classes	# of students	# of classes	# of students
1	1	81	0	0	0	0
3	0	198	1	6	0	0
3	0	250	34	835	2	59
1	4	187	17	373	3	117
3	0	181	5	121	2	44
5	0	106			0	0
0	1	169	4	154	0	0
1	0	129	22	532	0	0
2	0	127	15	330	0	0
0	1	188	5	131	1	57
0	1	59	1	25	0	0
0	0	71	5	55	0	0
19	8	1,746	109	2,562	8	277