

**CLARION UNIVERSITY LIBRARIES
REFERENCE AND INSTRUCTION
2012-2013**

Month	Reference Queries								
	Carlson								
	Reference In Person	Reference Virtual	Consultation In Person	Consultation Virtual	Mobile Hours	Mobile Questions	Total Reference	Reference In Person	Reference Virtual
July	109	30	6	7	0	0	152	47	23
August	208	26	4	3	0	0	241	188	30
September	542	98	6	7	0	0	653	299	34
October	556	58	10	5	0	0	629	247	38
November	314	64	15	7	10	9	419	262	28
December	194	32	2	1	0	0	229	142	33
January	122	34	9	1	0	0	166	123	30
February	475	71	18	12	5	1	582	226	26
March	336	53	25	8	9	0	431	168	20
April	452	452	452	57	26	8	1,447	289	42
May	277	32	10	8	5	0	332	164	36
June	79	20	4	2	0	0	105	96	25
Totals	3,664	970	561	118	55	18	5,386	2,251	365

Combined Reference In Person	5,915
Combined Reference Virtual	1,335
Combined Consultation In Person	604
Combined Consultation Virtual	147
Mobile Questions	18
Total Reference Queries Successfully Answered	8,019
Total Library Instruction Classes Taught	134
Total Students Taught in Library Instruction Classes	2,791



Library Instruction Classes

Suhr			Carlson		Suhr	
Consultation In Person	Consultation Virtual	Total Reference	# of classes	# of students	# of classes	# of students
0	0	70	1	12	0	0
2	0	220	1	12	0	0
8	5	346	16	289	11	226
8	4	297	19	438	6	206
2	7	299	11	232	4	93
0	0	175	0	0	0	0
2	0	155	0	0	2	54
7	1	260	26	566	9	187
4	2	194	12	137	3	108
9	6	346	10	153	1	39
1	3	204	2	39	0	0
0	1	122			0	0
43	29	2,688	98	1,878	36	913