

**CLARION UNIVERSITY  
REFERENCE AND INST  
2011-2012**

Month	Reference Queries						
	Carlson						
	Reference In Person	Reference Virtual	Consultation In Person	Consultation Virtual	Mobile Hours	Mobile Questions	Reference In Person
July	186	34	6	6			66
August	240	30	3	0			156
September	700	97	46	6			181
October	619	76	11	4	3	5	173
November	544	79	8	9	7	8	151
December	332	50	15	10	3	1	86
January	204	34	5	12	0	0	134
February	535	91	7	10	11	7	167
March	522	54	6	2	10	7	157
April	538	72	21	2	11	3	182
May	302	56	9	4	3	4	65
June	123	49	2	13	0	0	44
<b>Totals By Library</b>	<b>4,845</b>	<b>722</b>	<b>139</b>	<b>78</b>	<b>48</b>	<b>35</b>	<b>1,562</b>
<b>Combined Reference In Person</b>				<b>6,407</b>			
<b>Combined Reference Virtual</b>				<b>862</b>			
<b>Combined Consultation In Person</b>				<b>237</b>			
<b>Combined Consultation Virtual</b>				<b>168</b>			
<b>Mobile Questions</b>				<b>35</b>			
<b>Total Reference Queries Successfully Answered</b>				<b>7,709</b>	<b>7,709</b>		
<b>Total Library Instruction Classes Taught</b>					<b>103</b>		
<b>Total Students Taught in Library Instruction Classes</b>					<b>2,098</b>		

**LIBRARIES  
STRUCTION**

**Library Instruction Classes**

<b>Suhr</b>				<b>Carlson</b>		<b>Suhr</b>	
<b>Reference Virtual</b>	<b>Consultation In Person</b>	<b>Consultation Virtual</b>	<b>Reference</b>	<b># of classes</b>	<b># of students</b>	<b># of classes</b>	<b># of students</b>
2	3	2	73	1	25	0	0
3	1	4	164	2	22	0	0
6	15	20	222	24	473	6	121
8	12	18	211	16	332	6	147
7	8	15	181	0	0	2	34
3	4	2	95	1	14	1	25
12	9	5	160	2	63	0	0
6	23	3	199	22	400	9	257
24	12	9	202	6	93	1	30
34	9	10	235	1	18	0	0
28	2	2	97	3	44	0	0
7	0	0	51	0	0	0	0
<b>140</b>	<b>98</b>	<b>90</b>	<b>1,890</b>	<b>78</b>	<b>1,484</b>	<b>25</b>	<b>614</b>