

**CLARION UN
REFERENCE**

Month	Reference Queries						
	Carlson						
	Reference In Person	Reference Virtual	Consultation In Person	Consultation Virtual	Mobile Hours	Mobile Questions	Total Carlson Reference
July	496						496
August	307						307
September	1,742						1,742
October	1,834						1,834
November	1,364						1,364
December	516						516
January	227	59	45				331
February	533	94	78	9			714
March	547	73	31	2			653
April	587	79	25	8			699
May	191	21	0	1			213
June	159	35	8	1			203
Totals By Library	8,503	361	187	21	0	0	9,072

Combined Reference In Person	10,403	
Combined Reference Virtual	398	
Combined Consultation In Person	265	
Combined Consultation Virtual	87	
Mobile Questions	0	
Total Reference Queries Successfully Answered	11,153	11,153
Total Library Instruction Classes Taught		123
Total Students Taught in Library Instruction Classes		2,409

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**UNIVERSITY LIBRARIES
E AND INSTRUCTION
2010-2011**

Suhr		
Reference In Person	Reference Virtual	Consultation In Person
86		
172		
287		
241		
238		
115		
150	1	11
152	11	16
146	16	12
173	5	29
61	2	6
79	2	4
1,900	37	78

Library Instruction Classes					
		Carlson		Suhr	
Consultation Virtual	Total Suhr Reference	# of classes	# of students	# of classes	# of students
	86	0	0	0	0
	172	1	7	2	35
	287	21	456	3	48
	241	19	397	4	114
	238	0	0	2	34
	115	0	0	0	0
8	170	8	170	4	85
15	194	20	368	12	289
17	191	16	193	4	75
23	230	2	34	4	84
2	71			0	0
1	86	0	0	1	20
66	2,081	87	1,625	36	784