

**CLARION UNIVERSITY LIBRARIES
REFERENCE, INSTRUCTIONAL AND INTERLIBRARY LOAN TRANSACTIONS 2002-2003**

Month	Reference Queries				Library Instructional Classes				Interlibrary Loan Department									
	Carlson			Suhr	Carlson		Suhr		Carlson		Suhr		Suhr to and from West Penn, Clarion, etc.		EZ BORROW		Distance Ed Support Via ILL Department	
	Periodicals	Reference	AV Services		# of classes	# of students	# of classes	# of students	Borrowed	Loaned	Borrowed	Loaned	Borrowed	Loaned	Borrowed	Loaned	Books Shipped From "Home" Stacks	Periodicals Shipped From "Home" Stacks
July		516	5	71	0	0	0	0	64	234	1	13	3	9				
August		561	15	96	1	25	0	0	17	52	4	19	1	4				
September		2,174	44	273	35	1,007	5	92	84	212	1	17	3	7				
October		2,018	25	221	19	450	1	15	165	270	7	38	0	16				
November		1,456	23	183	5	145	2	3	140	260	7	18	23	33				
December		711	10	138	1	60	0	0	97	326	2	18	5	23				
January		577	27	115	14	364	0	0	100	206	1	22	1	3				
February		2,100	42	143	26	745	8	97	128	291	3	44	9	6				
March		1,465	42	131	12	295	0	0			7	24	18	18				
April		2,130	26	145	6	150	0	0			12	21	28	17				
May			14	115	3	67	0	0			1	18	13	17				
June			9	61	2	50	0	0			1	20	2	4				
Yr-to-date Total by area	0	13,708	282	1,692	124	3,358	16	207	795	1,851	47	272	106	157	0	0	0	0
Yr-to-date Total by library		13,990		1,692	124	3,358	16	207	2,646			582			0	0	0	0
Total Reference Queries Successfully Answered									15,682									
Total Library Instruction Classes Taught									140									
Total Students Taught in Library Instruction Classes									3,565									
Total Interlibrary Loans									3,228									
Total EZ Borrow Transactions									0									
Total Books & Periodicals Supplied to Distance Education Students									0									