

REFERENCE

UNIVERSITY	FALL 2011 STUDENT FTE	FALL 2010	TOTAL STUDENT & FACULTY FTE	ATTENDANCE AT BI SESSIONS	FTE	FTE	FTE	TOTAL INFO SERVICES (REFERENCE) TO INDIVIDUALS	FTE	FTE	FTE
		FACULTY (2010-2011 FTE)			STUDENTS ATTENDING BI SESSIONS	STUDENTS ATTENDING BI SESSIONS	STUDENTS ATTENDING BI SESSIONS		STUDENTS WITH REFERENCE TRANSACTIONS	STUDENTS WITH REFERENCE TRANSACTIONS	STUDENTS WITH REFERENC E TRANSACTIONS
BLOOMSBURG	9,142.0	432	9,574.0	3,825	42%	42%	#N/A	4,007	43.8%	44%	#N/A
CALIFORNIA	8,245.0	308	8,553.0	7,442	90%	#N/A	90%		0.0%	0%	#N/A
CHEYNEY	1,160.0	89	1,249.0	154	13%	13%	#N/A	2,000	172.4%	#N/A	172%
CLARION	5,837.0	290	6,127.0	2,098	36%	36%	#N/A	7,709	132.1%	#N/A	132%
EAST STROUDSBURG	6,728.0	321	7,049.0	2,022	30%	30%	#N/A	2,840	42.2%	42%	#N/A
EDINBORO	6,942.0	363	7,305.0	1,219	18%	18%	#N/A	2,070	29.8%	30%	#N/A
INDIANA	13,415.0	643	14,058.0	2,279	17%	17%	#N/A	11,424	85.2%	#N/A	85%
KUTZTOWN	9,439.0	443	9,882.0	6,259	66%	#N/A	66%	2,145	22.7%	23%	#N/A
LOCK HAVEN	5,075.0	235	5,310.0	5,061	100%	#N/A	100%	1,671	32.9%	33%	#N/A
MANSFIELD	2,930.0	176	3,106.0	2,169	74%	#N/A	74%	340	11.6%	12%	#N/A
MILLERSVILLE	7,497.0	342	7,839.0	3,750	50%	#N/A	50%	5,127	68.4%	#N/A	68%
SHIPPENSBURG	7,216.0	361	7,577.0	3,928	54%	#N/A	54%		0.0%	0%	#N/A
SLIPPERY ROCK	8,290.0	380	8,670.0	2,418	29%	29%	#N/A	1,973	23.8%	24%	#N/A
WEST CHESTER	13,251.0	624	13,875.0	7,789	59%	#N/A	59%	20,294	153.2%	#N/A	153%
ALL UNIVERSITIES	105,167.0	5,007	110,174.0	50,413	48%		48%	61,600	58.6%		59%
						Lower	Higher			Lower	Higher

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INFO SERVICES AS PERCENT OF TOTAL	Documents Digitized By Library Staff?	Library Reference Via e-mail or Web?	INFO SVC PER STUDENT FTE	INFO SVC PER STUDENT FTE	INFO SVC PER STUDENT FTE	TOTAL INFO SERVICES (REFERENCE) TO INDIVIDUALS	INFO SVC PER STUDENT FTE	INFO SVC PER STUDENT FTE	INFO SVC PER STUDENT FTE
7%	YES	YES	0.44	44%	#N/A	4,007	0.44	0.44	#N/A
0%	YES	YES	0.00	0%	#N/A		0.00	0.00	#N/A
3%	NO	NO	1.72	#N/A	172%	2,000	1.72	#N/A	1.72
13%	YES	YES	1.32	#N/A	132%	7,709	1.32	#N/A	1.32
5%	YES	YES	0.42	42%	#N/A	2,840	0.42	0.42	#N/A
3%	NO	YES	0.30	30%	#N/A	2,070	0.30	0.30	#N/A
19%	YES	YES	0.85	#N/A	85%	11,424	0.85	#N/A	0.85
3%	YES	YES	0.23	23%	#N/A	2,145	0.23	0.23	#N/A
3%	YES	YES	0.33	33%	#N/A	1,671	0.33	0.33	#N/A
1%	-	-	0.12	12%	#N/A	340	0.12	0.12	#N/A
8%	YES	YES	0.68	#N/A	68%	5,127	0.68	#N/A	0.68
0%	YES	YES	0.00	0%	#N/A		0.00	0.00	#N/A
3%	YES	YES	0.24	24%	#N/A	1,973	0.24	0.24	#N/A
33%	YES	YES	1.53	#N/A	153%	20,294	1.53	#N/A	1.53
100%		-	0.59		59%	57,593	0.55		0.55
				Lower	Higher			Lower	Higher