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# CORONAVIRUS INFORMATION

STUDENT LIFE > HEALTH, FITNESS AND WELLNESS > HEALTH SERVICES > CORONAVIRUS INFORMATION

**Effective March 16, 2020:** Clarion University is suspending all face-to-face classroom instruction for the remainder of the spring 2020 semester and will be offering all instruction remotely.

### March 16, 2020

Dear Clarion University community,

Let me start by thanking everyone for their patience and Golden Eagle spirit through these trying times. As you know, I have been meeting daily with our Emergency Response Team. We have been in conversations with the chancellor of Pennsylvania's State System of Higher Education (PASSHE) and following closely the recommendations of the Pennsylvania Department of Health and the Centers for Disease Control.

With the latest information on the spread of the coronavirus in Pennsylvania, we will continue the **suspension of all face-to-face classroom instruction for the remainder of the spring 2020 semester and will be offering all instruction remotely.**

What does this mean for our Clarion community?

- We are asking all students and employees to practice strict social distancing.
- In order to minimize student and employee exposure risks, residence halls will be closed through the end of the semester. **Students living in the residence halls are asked to remove their belongings and check out of their residence hall by Sunday, March 22. Move-out process details will be sent to students later today.** This includes ALL university related housing: Reinhard Village, Suites on Main, Hilltop Suites and the apartments on the Venango Campus.
- We will be moving quickly but thoughtfully to suspend most student services. Please refer to the [Frequently Asked Questions](#) for specifics.
- Only time-critical meetings should be held face-to-face.
- More detailed instructions will be sent to students, faculty and staff. The latest information and resources can be found on the [Coronavirus Information webpage](#).

The situation continues to evolve, and plans may change quickly as the situation develops. We are working around the clock, using the latest information from reliable sources to keep our community safe. I ask for all of us to remain calm and flexible in the face of the changing situation and to support each other as we move forward.

- PREGNANCY AND PARENTING RESOURCES INITIATIVE**
- RESOURCE ROOM**
- WELLNESS ASSISTANCE**

There are a number of questions that we don't have the answers to yet. We update the website's FAQ page regularly – please check it often. Our primary concern is for the health and safety for you and your families, both near and far. Be assured that we will all get through this challenging time together.

Take care,  
Dr. Dale

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Information and resources for students & parents.

- [Frequently asked questions](#)
- [Housing information](#)
- [Student health center](#)
- [Zoom information](#)
- [Prospective Student Questions](#)

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Information and resources for faculty & staff.

- [FAQs / Information](#)
- [Desire2Learn \(D2L\)](#)
- [Learning Technology Center \(LTC\)](#)
- [Zoom information](#)
- [Faculty & Staff resources](#)
- [Human Resources](#)

### CLARION UNIVERSITY HAS NO KNOWN CASES OF CORONAVIRUS (COVID-19) AT THIS TIME

It is of the highest importance to maintain the health and safety of our students. We continue to monitor the outbreak of coronavirus, and will continue to update you as new information is available through this website. Please keep in mind that the situation is rapidly evolving. Additional information about COVID-19 is available and consistently updated from the following sources:

- [PA Department of Health](#)
- [U.S. Centers for Disease Control and Prevention \(CDC\)](#)
- [World Health Organization \(WHO\)](#)

## CORONAVIRUS INFORMATION/RESOURCES

### FREQUENTLY ASKED QUESTIONS

# CORONAVIRUS INFORMATION/RESOURCES

## FREQUENTLY ASKED QUESTIONS

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# STUDENTS & PARENTS FAQ

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## FREQUENTLY ASKED QUESTIONS

If your questions are not answered here, you can submit your questions to the [Coronavirus question form](#).

**Q: Who should get tested for COVID-19?**

**A:** See the [guidelines set forth by the CDC](#) and [PA Department of Health](#) to see if you should be tested. Call your primary care provider or the Department of Health in your state if you are experiencing symptoms.

The Center for Wellness is happy to assist you by phone for any reason. Call for an appointment at [814 393 2121](#).

**Q: Students and employees are asked to practice strict social distancing. What does that mean?**

- No large face-to-face meetings should take place.
- Through the duration of spring 2020, semester, all instruction will continue to be delivered remotely ONLY.
- The university remains open; however, most campus services will be suspended, significantly reduced or offered remotely.

**Q: Is academic support available to help me transition to online or remote classes?**

**A:** Yes. Contact Ron Radaker at [rradaker@clarion.edu](mailto:rradaker@clarion.edu) or link to resources at [Center for Access, Success and Achievement](#).

**Q: Is IT support available to help with connectivity or computer issues?**

**A:** Contact the Computer Services Help Desk at [helpdesk@clarion.edu](mailto:helpdesk@clarion.edu) or [814 393 2640](#).

**Q: Will Reinhard Villages, Venango Apartments and my residence hall still be open?**

**A:** Based on the concept of social distancing and recommendations of PASSHE and the governor of Pennsylvania, Reinhard Villages, Suites on Main North and South, Valley View and Campus View Suites will close, and those students will be sent home. **Students need to leave by 5 p.m. Sunday, March 22.** Exceptions can be made for emergency circumstances (e.g. financial hardship, homelessness, international students, or other reasons) by applying for an exception at [www.clarion.edu/housing](http://www.clarion.edu/housing). These requests must be submitted for review by 4 p.m. Wednesday, March 18.

- PREGNANCY AND PARENTING RESOURCES INITIATIVE**
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For students living in the apartments on the Venango campus please contact Bob Murray at [814 677 2326](tel:8146772326) or [bob@rlmurray.com](mailto:bob@rlmurray.com).

**Q: Can I expect a refund on housing, dining and fees?**

**A:** Yes. At this point in time, we are working to ensure that students are moved out of their residence halls and on-campus apartments safely. Information on refunds for housing, meal plans, and fees is being reviewed and will be shared as it is available.

**Q: What should I take with me when I leave?**

**A:** Plan to take all of your items. If you cannot take them all now, email [reslife@clarion.edu](mailto:reslife@clarion.edu) to make an appointment to retrieve them at a later date.

**Q: How do I check out of my room?**

**A:** We recommend check-outs to take place between 6 a.m. and 10 p.m. Once you have removed all of your items, cleaned your room and removed trash to the dumpster, please visit [www.clarion.edu/housing](http://www.clarion.edu/housing) to find the online checkout for your area/building. Please complete this form to verify with us that all of your items are removed and keys are returned.

**Q: Can I still get my mail?**

**A:** The Gemmell Mailroom is currently closed. All students who lived in Campus View, Valley View or Suites on Main North/South should forward their mail to a permanent mailing address. Mail Service for Reinhard Villages will be available this week but will stop at 5:00 PM on Sunday, March 22nd when all residential students have checked out of housing. Unclaimed mail and packages will be returned to sender as undeliverable.

**Q: I have a student worker job on campus. Should I report to work?**

**A:** No. Students should not report to work until further notice, but they will continue to be paid. Students should enter hours worked through today, March 16, into the student payroll system. After today, the human resources office will use the average weekly hours worked by each student to pay them for remaining pay periods. Contact your direct supervisor if you have questions.

**Q: What is happening with athletic competitions and practices?**

**A:** The NCAA has canceled Division I and Division II winter and spring NCAA championships, including wrestling. The PSAC and its member institutions suspended all athletic competition for the remainder of the spring semester. Additionally, practices and other related activities have been suspended for all sports until further notice. Athletes having specific questions should contact their coach.

**Q: Will graduation be held as scheduled in May?**

**A:** Clarion University, like most higher education institutions, has moved to remote education only for the remainder of the semester. I want to first assure you that students who are eligible to graduate this spring will still graduate. In light of the need to maintain good social distancing practices, we have decided to postpone all of this spring's commencement ceremonies and activities. New dates for in-person ceremonies will be scheduled and announced once circumstances allow and with enough notice for graduates and their families to return to campus for the celebrations.

Questions related to obtaining your transcripts please visit the Registrar's webpage at [www.clarion.edu/transcript](http://www.clarion.edu/transcript).

**Q: I'm involved in off-campus experiential learning (clinical/student teaching/internships/externships/co-ops). Should I still report to my site?**

**A:** No. Until further notice, do not report to your site. Your instructor will contact you regarding details.

**Q: Will the libraries remain open?**

**A:** [Carlson and Suhr libraries](#) will be remote access only. [Library faculty](#) are available for virtual or telephone consultation and other library services are available virtually while classes are online.

**Q: I don't have access to a laptop. What can I do?**

**A:** A limited number of laptops are available for checkout through Carlson and Suhr libraries. Email [libsupport@clarion.edu](mailto:libsupport@clarion.edu) to make arrangements.

**Q: Can I access any academic buildings?**

**A:** Student access to academic buildings will be suspended until further notice.

**Q: If I'm sick or need counseling, can I go to the Wellness Center?**

**A:** All health services will be delivered remotely. If you are feeling ill or need counseling, call [814 393 2121](tel:8143932121).

**Q: Will Student Financial Services be open?**

**A:** [Student Financial Services](#) will be available via remote access or phone at [814 393 2315](tel:8143932315).

**Q: Is Gemmell open?**

**A:** No. Gemmell will be unavailable to students and the public. Services will be suspended until further notice.

**Q: Can I still access the Gemmell Resource Room?**

**A:** The Gemmell Resource Room will be accessible to students by appointment only. Please call [814 393 1918](tel:8143931918) between 9 a.m. and 4 p.m. Monday through Friday.

**Q: Is Eagle Commons still open?**

**A:** Eagle Commons will be the only dining option to remain open at this time. Meals will be carry-out only with limited food options.

**Q: Will the Student Recreation Center be open?**

**A:** Services at the Student Recreation Center are suspended until further notice.

**Q: I'm a Venango campus student. Will Rhoades Hall be open?**

**A:** All student services in Rhoades Hall are suspended until further notice.

**Q: Is Starbucks going to be open?**

**A:** Starbucks will suspend services as of Tuesday, March 17.

**Q: Some members of my student organization are still on campus. Can we meet?**

**A:** Student organizations should suspend in-person meetings and may engage in virtual meetings.

**Q: Will the University Store be open?**

**A:** The University Store on both Clarion and Venango campuses will suspend business until further notice. Additional updates will be provided. Visit [www.clarion.edu/bookstore](http://www.clarion.edu/bookstore) for more information.

**Q: Will bus service still be available?**

**A:** Clarion bus service will continue to be provided, but on a modified schedule, accessible at [www.RideATA.com](http://www.RideATA.com). No changes to the Venango bus service have been announced; the schedule is available at <https://www.co.venango.pa.us/579/Transportation>.

**Q: What if I decide to drop all my classes entirely for the remainder of the semester?**

**A:** If you choose to withdraw from Clarion and/or drop all of your classes, you may be required to return a portion of your federal financial aid disbursement to the U.S. Department of Education. This process is called Return to Title IV aid (R2T4) and is a federally mandated policy that Clarion must follow. Before you make any decision regarding this,

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**Q: Why do some rooms have signs indicating they were disinfected and the date?**

**A:** The university custodial staff is doing heavy cleaning of areas that are unoccupied now, such as, but not limited to, classrooms. When the work is completed, a notice is posted on the door indicating it has been cleaned the room as been cleaned and the date the cleaning was completed. The door to the room will then be locked to ensure the space remains clean until normal operations resume.

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If your questions is not answered here, you can submit your questions to the [Coronavirus question form](#).

## Employee information

At this time, the university is open and faculty and employees should continue to report to work as usual, including employees who work in areas with limited or no student access.

Employees with childcare issues due to the closure of schools should contact Shelly Williams at [swilliams@clarion.edu](mailto:swilliams@clarion.edu) or Heather Viglione at [hviglione@clarion.edu](mailto:hviglione@clarion.edu).

Employees who have traveled to an impacted area should contact Tim Fogarty at [814-393-1939](tel:814-393-1939) or [tfogarty@clarion.edu](mailto:tfogarty@clarion.edu) before returning to work.

## Student Payroll

Student workers should enter hours worked through today, March 16, into the student payroll system. After today, the human resources office will use the average weekly hours worked by each student to pay them for remaining pay periods. Departments/timekeepers should not attempt to determine an average and enter that into the system.

### Q: Why do some rooms have signs indicating they were disinfected and the date?

**A:** The university custodial staff is doing heavy cleaning of areas that are unoccupied now, such as, but not limited to, classrooms. When the work is completed, a notice is posted on the door indicating it has been cleaned the room as been cleaned and the date the cleaning was completed. The door to the room will then be locked to ensure the space remains clean until normal operations resume.

## FOLLOW RECOMMENDED SOCIAL DISTANCING PRACTICES!

- Only time-critical meetings should be held face-to-face.
- Employees should refrain from holding office social gatherings (e.g. birthday celebrations) until further notice.
- Human Resources will send additional information outlining recommended social distancing practices.

## CAMPUS COMMUNICATIONS

[March 16, 2020 - Message to campus community](#)

[March 13, 2020 - Message to campus community](#)

[March 12, 2020 - Message to campus community](#)

[March 11, 2020 - Message to campus community](#)

[March 8, 2020 - Message to faculty and staff](#)

[March 8, 2020 - Message to students](#)

[Feb 26, 2020 - Message to campus community](#)

## HAVE THERE BEEN ANY DIAGNOSED CASES OF CORONAVIRUS AT CLARION UNIVERSITY?

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**HAVE THERE BEEN ANY DIAGNOSED CASES OF CORONAVIRUS AT CLARION UNIVERSITY?**

No, there are currently no known cases of coronavirus at Clarion University.

**WHAT IS NOVEL CORONAVIRUS (2019-NCOV)?**

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## WHAT IS NOVEL CORONAVIRUS (2019-NCOV)?

2019-nCoV is a newly identified coronavirus that is causing an outbreak of pneumonia illness. It was first identified in December 2019 in the city of Wuhan, Hubei Province, China.

Since then, the virus has been identified in multiple other countries, including cases in the U.S.

According to the Centers for Disease Control and Prevention (CDC), [human coronaviruses](#) are common throughout the world and usually cause mild to moderate illness in people. This new virus is a public health concern because:

- It is newly identified, so much is still unknown about it.
- Two other human coronaviruses, MERS-CoV and SARS-CoV, have caused severe illness.

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- [CDC Travel Guidelines](#)
- [WHO Travel Guidelines](#)

If you have any of these symptoms and have traveled to an area of sustained or widespread transmission, call the Center for Wellness immediately at [\(814-393-2121\)](tel:814-393-2121) and they will advise you regarding next steps. Do not go to the Center for Wellness or any other health care provider, without calling first if you have concerns that you may be affected.

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### SYMPTOMS AND TRANSMISSION:

Symptoms may be flu-like, ranging from mild to serious, and include:

- Fever
- Cough
- Difficulty breathing.

Person-to-person spread is occurring, although it's unclear exactly how it is transmitted and how easily the virus spreads between people.

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### TREATMENT:

People infected with 2019-nCoV should receive supportive care to help relieve symptoms. Currently, there is no specific antiviral treatment recommended for 2019-nCoV infection (source: [CDC](#)).

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## PREVENTION:

There is no vaccine to prevent this virus, and the CDC advises that the best way to prevent infection is to avoid being exposed to this virus.

Currently, 2019-nCoV has not been found to be spreading in the U.S., so there are no additional precautions recommended for the general public to take.

### Here are everyday actions to help prevent the spread of respiratory viruses:

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.

## RECOMMENDATIONS FOR PEOPLE WITH RESPIRATORY SYMPTOMS:

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### RECOMMENDATIONS FOR PEOPLE WITH RESPIRATORY SYMPTOMS:

**If you have symptoms of fever, cough, and/or difficulty breathing and you have had close contact with someone who has suspected or confirmed COVID-19 within the last 14 days:**

**You should:**

- Seek medical care right away. Before you go to a doctor's office or emergency room, call ahead and tell them about your recent travel and your symptoms.
- Clarion University students should **call** the Center for Wellness, Health Services at [\(814\) 393-2121](tel:8143932121) Monday-Friday from 8:30 am-4:45 pm.
- Those who are in the Clarion area but are not Clarion University students should call their healthcare provider or the PA Department of Health at [\(814\) 226-2170](tel:8142262170).
- Avoid contact with others.
- Do not travel while sick. Please do not get on public transportation or just arrive at the Center for Wellness. Call instead [\(\(814\) 393-2121\)](tel:8143932121).
- Cover your mouth and nose with a tissue or your sleeve (not your hands) when coughing or sneezing.
- Wash hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer if soap and water are not available.

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### WHAT IS THE CAMPUS HEALTH SERVICE DOING ABOUT 2019-NCOV?

The Center for Wellness is screening every student who calls or arrives in the lobby about any recent travel and any symptoms they may have. Following the screenings, the Center will follow the guidelines set forth by the PA Department of Health and CDC.

For questions, call [814-393-2684](tel:814-393-2684)

[APPLY TODAY >](#)

[SCHEDULE A VISIT >](#)

[GIVE TO CLARION >](#)

#### ACADEMICS

- Degrees and Programs
- Colleges and Schools
- Clarion Online
- Summer Session
- Honors Program
- Pre-Professional Health Programs
- Department Chairs
- Career Services
- Academic Calendar
- Center for Access, Success, and Achievement
- The Center for First Year Experience
- Graduate Student Services
- Catalog & Class Schedules
- Registrar's Office
- Undecided

#### ABOUT CLARION

- Campus Maps and Directions
- Community

#### ADMISSIONS

- Apply to Clarion
- For Counselors
- Freshmen
- Graduate
- Meet the Admissions Team
- Next Steps for Admitted Students
- Online
- Request Information
- Transfer
- Venango Campus Students
- Veterans & Military
- Visit Clarion

#### TUITION AND FINANCIAL AID

- Tuition & Fees
- Financial Aid
- Financial Literacy
- Scholarships
- Billing & Payments
- Residency Requirements
- Contact the Student Financial Services Office
- Student Consumer Information

#### STUDENT LIFE

- Becht Hall
- Campus Dining
- Clarion Students' Association
- Clubs, Organizations and Activities
- Cultural Night
- Health, Fitness and Wellness
- Living at Clarion
- Public Safety
- Student Affairs
- University Store

[ATHLETICS >](#)

[BOOKSTORE >](#)

[DIRECTORY >](#)